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	Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
5 GAV	S66	4	(DRUCE and GUY).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:15
_	S65	193	(WONG and (TIN CHUN)).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:15
SUAN	S64	2	mdsi.as.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:15
_	S63	145	(JACOBS and SIMON).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:15
594	S69	1	S63 and S65 and S68	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:16
4	S68 32 (LEE and ("JOO-HYUNG")).in.		(LEE and ("JOO-HYUNG")).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:16
	S67	3298	(LEE and (JOO HYUNG)).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:16
_	S71	0	("2003/0061089").URPN.	USPAT	OR	ON	2006/04/12 12:35
SUAN	S70	1	nurseamerica	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:35
-	S73	575	((fixed standard default) and (configur\$4)) near3 (rules)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:36
•	S72	147	((fixed standard default) and (configur\$4)) near3 (rules)	USPAT	OR	ON	2006/04/12 12:36
5-m	S75	2	S74 and S73	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:37
1	S76	0	("2005/0154625").URPN.	USPAT	OR	ON	2006/04/12 12:38
N N	S78	10	("5,177,688" "5,237,497" "5,369, 570" "5,841677" "6,266,655" "6, 086,617" "5,630,070" "5,524,077" "5,229,948" "5,546,326").pn.	USPAT	OR	ON	2006/04/12 12:39

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5 agus	S77	18	("5,787,000" "5,233,533" "5,319, 781" "5,212,791" "5,148,370" "5, 444,632" "5,574.640" "4,896,269" "6,092,000" "5,826,236" "5,093, 794" "6,131,093" "5,983,195" "6, 236,976" "5,848,403" "5,671,361" "5,623,404" "5,099,431" "5,432, 887").pn.	USPAT	OR	ON	2006/04/12 12:39
中	S74	56 ((fixed standard default) and (configur\$4)) near3 (constraint)		US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:42
1	S80 405 S79 and (dispatching scheduling)		US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:43	
SCAN	S82 34 S79 and (dispatching scheduling) near3 order		US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:44	
_	S81	1 391 S79 and (dispatching scheduling) and order		US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:44
391	S84	123	dispatching near2 rules	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:46
	S83	17	("4315310" "5416917" "5548756" "5553127" "5699528" "5706434" "5706502" "5796952" "5799309" "5809505" "5987454" "6085198" "6119104" "6266701").PN. OR ("6532465").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/12 12:46
7	S86	54	S84 and (order worker staff resource personnel technician) near3 (assign\$5 allocat\$5 schedul\$5)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:48
	S85	2	S84 and S73	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/12 12:48

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S89	2	("2002/0046073").URPN.	USPAT	OR	ON	2006/04/12 13:45
S90	0	("2002/0077876").URPN.	USPAT	OR	ON	2006/04/12 13:52
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•	S91	91 31 (CONFIGURABLE and (RULES adj BASED) and ((WORK ORDER) near2 ASSIGNMENT))		US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/04/12 13:54	
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_	S79	1745	((fixed standard default defined predetermined "pre-determined" "pre-defined") and (configur\$4)) near3 (constraint rule)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/13 09:31
50M	L4	122	((execution control) near2 flow) near4 (rules constants parameters attributes) near4 (change alter define modify)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/13 09:32
	L3	24	(constraint near3 engine) same scheduling	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/13 09:33
V	L7	6	l4 and "705"/.ccls.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/13 09:35

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۰	L5	92	l4 and (scheduling dispatching order)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/13 09:35
	L6	48	"I7" and "705"/.ccls.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/13 09:37
	L8	66	l1 and "705"/.ccls.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/13 09:38
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	S50	21	S48 and (ILOG MDSI clickschedule (open adj wave))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/13 09:53
	L10	7	("5129043" "5276776" "6513,059" "6,332,163" "6,292,830" "6,289, 382" "5,970,490").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/04/13 09:55
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	L12	10	("4,884,217" "5,195,172" "5,720, 009" "5,826,250" "5,933,836" "5, 943,667" "5,971,596" "6,748,374" "6,393,473" "5,452,238").pn.	USPAT	OR	ON	2006/04/13 09:58
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H	L17	26	("5404525" "5493680" "5493682" "5560014" "5615400" "5644770" "5710925" "5864862" "5867709" "5920725" "5933638" "5978579" "6008806").PN. OR ("6182277"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/04/13 10:05

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         (c) 2006 ProQuest Info&Learning
*File 485: SELECT IMAGE AVAILABILITY FOR PROQUEST FILES
ENTER 'HELP PROQUEST' FOR MORE
  File 542:SEC Online(TM) 10-K Reports 1997/Sep W3
         (c) 1987-1997 SEC Online Inc.
*File 542: This file is closed.
  File 553: Wilson Bus. Abs. 1982-2006/Apr
         (c) 2006 The HW Wilson Co
*File 553: The database is now current and updating monthly.
  File 608:KR/T Bus.News. 1992-2006/Apr 13
         (c) 2006 Knight Ridder/Tribune Bus News
  File 610: Business Wire 1999-2006/Apr 13
```

```
(c) 2006 Business Wire.
*File 610: File 610 now contains data from 3/99 forward.
Archive data (1986-2/99) is available in File 810.
  File 621: Gale Group New Prod. Annou. (R) 1985-2006/Apr 13
         (c) 2006 The Gale Group
  File 624:McGraw-Hill Publications 1985-2006/Apr 12
         (c) 2006 McGraw-Hill Co. Inc
*File 624: Homeland Security & Defense and 9 Platt energy journals added
Please see HELP NEWS624 for more
  File 635:Business Dateline(R) 1985-2006/Apr 12
         (c) 2006 ProQuest Info&Learning
  File 636:Gale Group Newsletter DB(TM) 1987-2006/Apr 12
         (c) 2006 The Gale Group
  File 637: Journal of Commerce 1986-2006/Apr 14
         (c) 2006 Commonwealth Bus. Media
  File 649: Gale Group Newswire ASAP(TM) 2006/Apr 05
         (c) 2006 The Gale Group
  File 652:US Patents Fulltext 1971-1975
         (c) format only 2002 Dialog
  File 654:US Pat.Full. 1976-2006/Apr 11
         (c) Format only 2006 Dialog
*File 654: IPCR/8 classification codes now searchable in 2006 records.
For information about IC= index changes, see HELP NEWSIPCR.
  File 727: Canadian Newspapers 1990-2006/Apr 13
         (c) 2006 Southam Inc.
  File 803:ONTAP(R) Energy Sci. & Tech.
         (c) 1990 Contains copyrighted material
  File 810: Business Wire 1986-1999/Feb 28
         (c) 1999 Business Wire
  File 813:PR Newswire 1987-1999/Apr 30
         (c) 1999 PR Newswire Association Inc
  File 996:NewsRoom 2000 (c) 2005 Dialog
      Set Items Description
? s (configur????? or custom????? or program????? or dynamic) (n3) (rule?? or
constraint??) (n3) (fixed or static or standard or default or predetermined or
predefined) (n5) (scheduling or dispatching or assign???? or allocat????) not
py>2000
Processing
Processing
Processing
Processing
Processed 10 of 60 files ...
Processing
Processing
Processed 20 of 60 files ...
Processing
Processed 30 of 60 files ...
Processing
Processing
Processing
Processing
Processed 40 of 60 files ...
Processing
Processing
Processed 50 of 60 files ...
```

```
Processing
Processing
Processing
Processed 60 of 60 files ...
Completed processing all files
        5475876 CONFIGUR?????
       19150936 CUSTOM?????
       28905349 PROGRAM?????
         4535973 DYNAMIC
        8757876 RULE??
        2001772 CONSTRAINT??
         6751040 FIXED
        1716367 STATIC
       11934524 STANDARD
         889023 DEFAULT
         3200533 PREDETERMINED
          303588 PREDEFINED
         846216 SCHEDULING
           92160 DISPATCHING
         4387982 ASSIGN????
         2597675 ALLOCAT????
                 (((CONFIGUR????? OR CUSTOM?????) OR PROGRAM?????) OR
             678
                 DYNAMIC) (3N) (RULE?? OR CONSTRAINT??).....
       90433429 PY>2000
      S1
             360
                 (CONFIGUR????? OR CUSTOM????? OR PROGRAM????? OR DYNAMIC)
                  (N3) (RULE?? OR CONSTRAINT??) (N3) (FIXED OR STATIC OR
                  STANDARD OR DEFAULT OR PREDETERMINED OR PREDEFINED) (N5)
                  (SCHEDULING OR DISPATCHING OR ASSIGN???? OR ALLOCAT????)
                  NOT PY>2000
? rd
      S2
             240 RD (unique items)
? s s2 and (scheduling or dispatching or assigning or allocating) (n2) (order or
orders or job or jobs or work) (n2) (worker?? or staff or resource?? or
personnel or employee)
Processing
Processing
Processing
Processed 10 of 60 files ...
Processing
Processed 20 of 60 files ...
Processing
Processed 30 of 60 files ...
Processing
Processed 40 of 60 files ...
Processing
Processing
Processed 50 of 60 files ...
Processing
Processing
Processed 60 of 60 files ...
Completed processing all files
             240 S2
          846216 SCHEDULING
           92160 DISPATCHING
          354243 ASSIGNING
          240547 ALLOCATING
        22252230 ORDER
```

```
6954396 JOB
        3948209 JOBS
       23440239 WORK
        5850598 WORKER??
        7325918 STAFF
       14692165 RESOURCE??
        4280920 PERSONNEL
        3365029 EMPLOYEE
           5190 (((SCHEDULING OR DISPATCHING) OR ASSIGNING) OR
                 ALLOCATING) (2N) (((ORDER OR ORDERS) OR JOB) OR JOBS) OR
              3 S2 AND (SCHEDULING OR DISPATCHING OR ASSIGNING OR
     S3
                 ALLOCATING) (N2) (ORDER OR ORDERS OR JOB OR JOBS OR WORK)
                  (N2) (WORKER?? OR STAFF OR RESOURCE?? OR PERSONNEL OR
                 EMPLOYEE)
? rd
              3 RD (unique items)
     S4
? s mdsi not py>2000
Processing
Processed 10 of 60 files ...
Processing
Processed 20 of 60 files ...
Processing
Processed 30 of 60 files ...
Processing
Processed 50 of 60 files ...
Processing
Completed processing all files
           7036 MDSI
        90433429 PY>2000
     S5
           2733 MDSI NOT PY>2000
? s s5 and s2
Processing
Processed 20 of 60 files ...
Processed 30 of 60 files ...
Processing
Processed 50 of 60 files ...
Processing
Completed processing all files
            2733 S5
             240 S2
      S6
               0 S5 AND S2
? s s5 and (scheduling or dispatching) (n3) (worker?? or staff or order?? or
personnel or resource?? or employee?? or technician)
Processing
Processing
Processing
Processed 10 of 60 files ...
Processing
Processing
Processing
Processed 20 of 60 files ...
Processing
Processed 30 of 60 files ...
Processing
```

5305699 ORDERS

```
Processing
Processing
Processed 40 of 60 files ...
Processing
Processing
Processing
Processed 50 of 60 files ...
Processing
Processing
Processed 60 of 60 files ...
Completed processing all files
            2733 S5
          846216 SCHEDULING
           92160 DISPATCHING
         5850598 WORKER??
         7325918 STAFF
        27460886 ORDER??
         4280920 PERSONNEL
        14692165 RESOURCE??
        10509494 EMPLOYEE??
          285236 TECHNICIAN
           71798
                 (SCHEDULING OR DISPATCHING) (3N) (((((WORKER?? OR STAFF)
                  OR ORDER??) OR PERSONNEL) OR RESOURCE??) OR EMPLOYEE??)
                  OR TECHNICIAN)
      S7
             161 S5 AND (SCHEDULING OR DISPATCHING) (N3) (WORKER?? OR
                  STAFF OR ORDER?? OR PERSONNEL OR RESOURCE?? OR EMPLOYEE??
                  OR TECHNICIAN)
? rd
      S8
              61 RD (unique items)
? b 411
       13apr06 09:14:47 User276702 Session D141.3
File 411: DIALINDEX(R)
DIALINDEX (R)
   (c) 2006 Dialog
*** DIALINDEX search results display in an abbreviated ***
*** format unless you enter the SET DETAIL ON command. ***
? sf all not 225
   You have 560 files in your file list.
   (To see banners, use SHOW FILES command)
? s (constraint (n2) set) and ((programmable or configurable or fixed) (n2)
(rules or policies)) and (schedul???? or dispatch???? or asign????? or
allocat??????) not py>2000
Your SELECT statement is:
   s (constraint (n2) set) and ((programmable or configurable or fixed)
(n2) (rules or policies)) and (schedul???? or dispatch???? or asign????? or
allocat??????) not py>2000
                 File
           Items
                   15: ABI/Inform(R) 1971-2006/Apr 12
       Examined 50 files
               2 88: Gale Group Business A.R.T.S. 1976-2006/Apr 05
       Examined 100 files
```

```
Examined 150 files
      Examined 200 files
      Examined 250 files
      Examined 300 files
      Examined 350 files
      Examined 400 files
Processing
                  654: US Pat.Full. 1976-2006/Apr 11
      Examined 450 files
      Examined 500 files
      Examined 550 files
Processing
Processing
  3 files have one or more items; file list includes 560 files.
  One or more terms were invalid in 105 files.
PLEASE ENTER A COMMAND OR BE LOGGED OFF IN 5 MINUTES
? b hits
      13apr06 09:48:47 User276702 Session D141.4
SYSTEM:OS - DIALOG OneSearch
 File 15:ABI/Inform(R) 1971-2006/Apr 12
         (c) 2006 ProQuest Info&Learning
  File 88:Gale Group Business A.R.T.S. 1976-2006/Apr 05
         (c) 2006 The Gale Group
  File 654:US Pat.Full. 1976-2006/Apr 11
         (c) Format only 2006 Dialog
*File 654: IPCR/8 classification codes now searchable in 2006 records.
For information about IC= index changes, see HELP NEWSIPCR.
      Set Items Description
? s (constraint (n2) set) and ((programmable or configurable or fixed) (n2)
(rules or policies)) and (schedul???? or dispatch???? or asign????? or
allocat??????) not py>2000
Processing
           98748 CONSTRAINT
         3427593 SET
            1901 CONSTRAINT (2N) SET
          239932 PROGRAMMABLE
         45831 CONFIGURABLE
1680597 FIXED
          469160 RULES
          337773 POLICIES
            2600 ((PROGRAMMABLE OR CONFIGURABLE) OR FIXED)(2N)(RULES OR
                  POLICIES)
          446317 SCHEDUL????
           63755 DISPATCH????
             600 ASIGN?????
          337392 ALLOCAT??????
         4576180 PY>2000
               6 (CONSTRAINT (N2) SET) AND ((PROGRAMMABLE OR CONFIGURABLE
      S1
                  OR FIXED) (N2) (RULES OR POLICIES)) AND (SCHEDUL???? OR
                  DISPATCH???? OR ASIGN????? OR ALLOCAT??????) NOT PY>2000
```



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Searched for http://www.serviceplus.com

42 Results

Note some duplicates are not shown. <u>See all.</u> * denotes when site was updated.

				Search Re	sults for J	an 01, 199	6 - Apr 13, 2	2006	
1996	1997	1998	1999	2000	2001	2002	2003	2004	2
0 pages	0 pages	0 pages	0 pages	6 pages	4 pages	5 pages	14 pages	7 pages	4
				Jun 15, 2000 * Jun 21, 2000 * Aug 17, 2000 * Sep 30, 2000 * Oct 21, 2000 * Dec 07, 2000 *	Mar 31, 2001 * Jul 20, 2001 * Sep 26, 2001	Feb 20, 2002 May 30, 2002 Jul 26, 2002 Aug 10, 2002 Nov 24, 2002	Apr 02, 2003 Apr 24, 2003	Jan 05, 2004 Jan 24, 2004 Mar 29, 2004 May 20, 2004 Jun 08, 2004 Jun 09, 2004 Sep 25, 2004	Feb (

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142 Results

Jun 22, 2001 *

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			Search F	Results for J	lan 01, 1996	6 - Apr 13, 1
1996	1997	1998	1999	2000	2001	2002
2 pages	4 pages	5 pages	8 pages	9 pages	11 pages	5 pages
Nov 14, 1996 * Dec 26, 1996 *	* <u>Jan 09, 1997</u> * * <u>Apr 12, 1997</u> * <u>May 01, 1997</u> * <u>Dec 10, 1997</u>	Feb 11, 1998 Dec 03, 1998 Dec 05, 1998	* Feb 08, 1999 * * Feb 20, 1999 * * Feb 21, 1999 * Feb 24, 1999 * Apr 20, 1999 * Apr 28, 1999 *	* Mar 03, 2000 * * Mar 04, 2000 * * May 11, 2000 * May 20, 2000 * * Oct 18, 2000 * * Oct 26, 2000 * Dec 03, 2000 *	Mar 01, 2001 * Mar 01, 2001 * Mar 02, 2001 * Mar 31, 2001 * Mar 31, 2001 * Apr 29, 2001 * May 15, 2001 *	Sep 14, 2002 'Sep 28, 2002 'Nov 26, 2002 'Dec 01, 2002 '



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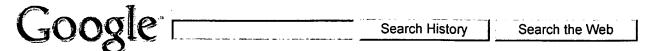
* denotes when site was updated.

			Searcl	h Results fo	or Jan 01, 1	1996 - Apr 1:	3, 200)6	
1996	1997	1998	1999	2000	2001	2002	2003	2004	2
0 pages	0 pages	0 pages	2 pages	7 pages	9 pages	11 pages	0 pages	8 pages	р
			Oct 23, 1999 * Nov 10, 1999 *	Jan 09, 2000 * May 20, 2000 * Jun 21, 2000 Jul 11, 2000 Aug 24, 2000 * Oct 18, 2000 * Dec 04, 2000 *	Feb 02, 2001 Mar 01, 2001 Mar 02, 2001 Apr 01, 2001 Apr 05, 2001 May 16, 2001 Jul 21, 2001	Jun 02, 2002		Apr 20, 2004 * May 18, 2004 May 23, 2004 May 26, 2004 Jun 02, 2004 Jun 12, 2004 Jun 14, 2004 Sep 21, 2004 *	

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Apr 13, 2006

Blackstone 1982 "A state-of-the-art survey of dispatching rules for manufacturing job shop operations", International Journal of Production Research

- Decision Sciences: Analysis of local decision rules in a dual ... - 10:42am www.findarticles.com/.../is_199701/ai_n8737706/pg_5
 - A rule-based system for automatic assignment of technicians to ... 10:41am portal.acm.org/citation.cfm? id=585648&dl=GUIDE&...
- Citations: A State-of-the-Art Survey of Dispatching Rules for ... 10:31am citeseer.ist.psu.edu/context/219210/0

Search Activity									
« Ma	<u>ar</u>	A	or 20						
S	М	Т	W	Т	F	S			
26	<u>27</u>	<u>28</u>	<u>29</u>	<u>30</u>	<u>31</u>	1			
2	<u>3</u>	<u>4</u>	<u>5</u>	6	7	8			
9	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	14	15			
16	17	18	19	20	21	22			
23	24	25	26	27	28	29			
30	1	2	3	4	5	6			
	Today, Apr 13								
1 -	1 - 20 21 - 35 36 - 75 76+								

Total searches: 2583

ServeClick

- http://www.eservice.net/news/news.cfm? news_id=6 - 10:29am
- http://techrepublic.com.com/5102-6298-1061543.html - 10:26am
- http://phx.corporate-ir.net/phoenix.zhtml? c=70906&p=irol-newsArt ... - 10:25am
- ServeClick 10:25am www.menuhunter.com/serveclick.htm

Searches with no clicked results:
CONFIGURABLE RULES-BASED WORK
ASSIGNMENT SCHEDULING, METALANGUAGE CONFIGURABLE RULES-BASED
WORK ASSIGNMENT SCHEDULI ..., METALANGUAGE CONFIGURABLE RULES-BASED
WORK ASSIGNMENT SOLUTION, METALANGUAGE AND MECHAMSM FOR A
CONFIGURABLE RULES-BASED WORK A ..., A
rule-based system for automatic assignment of
technicians to s ...

Apr 12, 2006

customizable scheduling rules - Related history

<u>XacTime</u> - 2:15pm www.midrangesoftware.com/brochures/xactimeemailbrochure.pdf

CONFIGURABLE RULES WORK ASSIGNMENT

scheduling - Related history

FAQs - 24-7 Shift Scheduling - Frequently
Asked Questions - 2:10pm
www.hatrak.com/faqs.php

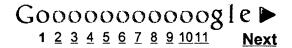
CONFIGURABLE RULES-BASED WORK ASSIGNMENT - Related history

"Hatrak Scheduler Plus" Employee
Scheduling Software - 1:52pm
www.hatrak.com/documents/Enterprise_Employee_Scheduling.pdf

Searches with no clicked results:

CONFIGURABLE RULES-BASED WORK

ASSIGNMENT scheduling, CONFIGURABLE
RULES-BASED WORK ASSIGNMENT mdsi



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